



Tri-City Medical Center Posts Significant Performance Improvements Using SciHealth Insight

Hospital posts gains in Core Measures, Finance and Employee Retention

ATLANTA (9/17/08) - Atlanta-based SciHealth Inc., is pleased to share results of Tri-City Medical Center's organization-wide performance improvement initiatives. In 2005, under the leadership of President and CEO Dr. Art Gonzales, Tri-City selected SciHealth Insight to provide a hospital-wide performance management solution.

Since emphasizing strategic performance initiatives in 2005, Tri-City Medical Center has posted a 22% increase in its core measure compliance rates, a 53% reduction in voluntary employee turnover and 66% reduction in patients leaving the ED without treatment (resulting in an increase in revenue of approximately \$2 million per year). Further, this organization has improved productivity significantly by reducing agency nursing hours by 44% and nursing hours per patient day by 11%. As a result, they have reached or exceeded all of their National Patient Safety Goals.

"We credit our employees for getting TCMC to where it is today," said Dr. Terry Howell, Vice-President of Performance Improvement. "Our team is a results-oriented group driven to deliver the best in quality and patient satisfaction. We provide our team with the tools to help them do the best job possible. SciHealth's Insight product has helped significantly in our effort to become data driven and focused on what is important throughout the entire organization."

"TCMC is a good example of how empowered employees and focused leadership makes a big difference in bringing about rapid and ongoing organizational improvement," said Bill Leander, SciHealth CEO.

About Tri-City Medical Center

Founded in 1961 and located in Oceanside, Tri-City Medical Center is a fully accredited 397-bed hospital providing a complete range of medical, surgical, and educational health services. TCMC has medical staff of 626 physicians representing over 30 medical specialties and sub-specialties. In FY 2007, TCMC served a total of 86,711 patients and provided 161,207 inpatient and outpatient encounters.

About SciHealth, Inc.

SciHealth, Inc. is a leading healthcare performance management software company, providing solutions to over 300 hospitals in the U.S., including some of the nation's premier providers. Thousands of decision makers rely on SciHealth's business intelligence tools each day to take more purposeful and timely actions using informative alerts, dashboards, and scorecards. SciHealth's unique "IT Life" approach accelerates performance and strategic alignment by increasing transparency and accountability throughout an organization. For more information, visit us at <http://www.scihealth.com> or email at info@scihealth.com.