



The Hospital of Saint Raphael Uses SciHealth to decrease Emergency Room Admission Times

St. Raphael posts a 49% decrease in Emergency Room admit times.

Atlanta, Ga (October 14, 2008) – The Hospital of Saint Raphael has successfully implemented SciHealth's Insight in a number of process improvement efforts.

In 2004, the hospital initiated a comprehensive process improvement program using Six Sigma to engage staff in data-driven decision making. Dashboards developed within Insight have allowed stakeholders to monitor progress and ensure long-term success for each process improvement project.

Initially, the amount of time to admit an emergency room patient - from decision to admit to when the patient is checked in to their inpatient bed - was an average of 327 minutes. Through using Insight to review this metric weekly, by September, 2008 times were shortened to an average of 167 minutes – posting a 49% decrease in admit time.

St. Raphael also uses SciHealth to focus on patient flow throughout the hospital. Using Insight, the hospital staff tracks daily patient flow performance trends and monitors progress during a weekly multi-disciplinary team meeting.

"We are very pleased with the impact SciHealth's Insight has provided to our efforts to improve patient flows. We continually strive to improve our ability to efficiently progress patients throughout their continuum of care," states Dr. Charles Hollander, MD Chief Operating Officer at the Hospital of Saint Raphael.

About The Hospital of Saint Raphael

The Hospital of Saint Raphael is a 511-bed teaching hospital affiliated with Yale University School of Medicine. The Hospital is recognized as one of the Top 100 Hospitals in the U.S. by Solucient, for overall services, cardiovascular care, intensive care, stroke care, orthopedic services and cardiac bypass surgery. U.S. News & World Report has featured Saint Raphael's as one of 50 of "America's Best Hospitals" for cardiac care; ear, nose and throat care; hormonal disorders; neurology and neurosurgery; and respiratory disorders.

About SciHealth, Inc.

SciHealth, Inc. is a leading healthcare performance management software company, providing solutions to over 300 hospitals in the U.S., including some of the nation's premier providers. Thousands of decision makers rely on SciHealth's business intelligence tools each day to take more purposeful and timely actions using informative alerts, dashboards, and scorecards. SciHealth's unique "IT Lite" approach accelerates performance and strategic alignment by increasing transparency and accountability throughout an organization. For more information, visit us at <http://www.scihealth.com> or email at info@scihealth.com.