



NOVANT USES SCIHEALTH TO DECREASE INFECTION RATES BY 53% **Focus on Handwashing Compliance Leads to Better Health Outcomes.**

ATLANTA (4/6/2009) - North Carolina based Novant Health began to monitor daily samples of employee hand-washing compliance using SciHealth Insight in 2005. With an initial compliance rate of only 49%, Novant set a 90% compliance rate target.

Within 30 months, handwashing compliance increased from 49% to 99%. As a result, Novant also noticed a corollary 53% decrease in MRSA infection rates across the system.

As a result of their efforts, Novant was awarded the prestigious Codman Award, The Joint Commission's award for the use of process and outcomes measurement in performance improvement.

Diana Best, senior vice president of quality improvement at Novant Health, explained that the health system's staff, in just two and a half years, made a huge improvement in hand washing compliance. "This initiative led to significant decrease in hospital MRSA infection rates across the healthcare system. That reduction means that 249 patients from 2005 through 2008 did not suffer the medical complications of MRSA."

Using SciHealth Insight, Novant was able to capture and present this dramatic hand-washing compliance improvement to all employees, on demand.

"Performance measurement, analysis and visibility are what we focus on delivering," says Bill Leander, SciHealth CEO. "Novant improved critical processes through enabling employees to quickly and accurately determine the best course of action to achieve their goal. We are elated to have assisted Novant in this significant achievement."

Novant Health is a not-for-profit integrated group of 9 hospitals and a 1,060 physician medical group in North and South Carolina. Novant Health is ranked 12th nationally among the 2009 Top 100 Integrated Healthcare Networks, according to an analysis by the Verispan health informatics company.

About SciHealth, Inc.

SciHealth, Inc. is a leading healthcare performance management software company, providing solutions to over 300 hospitals in the U.S. Thousands of decision makers rely on SciHealth's business intelligence tools each day to take more purposeful and timely actions using informative alerts, dashboards, and scorecards. SciHealth's unique "IT Lite" approach accelerates performance and strategic alignment by increasing transparency and accountability throughout an organization. Visit us at www.scihealth.com or email at info@scihealth.com